

Installing Elluminate Live Virtual Classroom

The Next Practice ICT Division of the Department of Education & Early Childhood Development, will be running a three day online conference from October 30th – November 1st. Live synchronous presentations during this conference will use the ElluminateLive! Virtual classroom (<http://www.illuminate.com/>)

This software allows for two way text and audio communication. It requires Sun Microsystems's Java Web Start to run (or *OpenJNLP* for Macs), and it uses ports 2187 or 80. Staff at some locations may already be able to access this tool, while others may find access to the tool blocked by their firewall. You can test access from your location from Oct 17, 2007 8AM to Oct 26, 2007 5PM by clicking on <https://sas.illuminate.com/m.jnlp?sid=2007026&password=M.9246D3D94447251EDA5FD94798F19C>

This is a test site for participants in the conference. If you are able to download and install the software, can enter text, write on the whiteboard, and the TALK button (lower left of screen) switches to ON THE AIR when you click it, then you have a successful connection.

Local IT staff will not necessarily have to assist staff in downloading and installing the software as it is an automated process. Staff wishing to attend live sessions at the 3 day conference will however need the right to download and install the software on their machine. It is free for use by all who have registered for this conference.

Should you need them there are a number of excellent support documents available at <http://www.illuminate.com/support/> to help with various problems you may have getting Elluminate working.